

## Chemicals in your softener - look out!

I made a couple of phone calls to determine what chemical is being added to brine tanks to control the rotten egg smell. They are adding a product called Crystal Clean. I have also seen Hydrogen Peroxide used. Crystal Clean gets added to the brine tank with a small pump. It helps them clean the resin they are using. I could not find the chemical break down but they say it is 30 times better than Iron Out. If you ever used Iron Out to clean a toilet bowl or shower, look out! I have to sprinkle it on the surface while I hold my breath; I then run out of the bathroom and catch my breath. I return to finish the job. The stuff takes my breath away and if you read the [Safety Data Sheet](#) I think you will agree - pretty nasty stuff.



In general, softeners are mechanical devices, although they are pretty reliable they can malfunction. If this happens, there is a chance you could get this stuff in your drinking water. The Water Right System does not use the same resin, thus we don't have to clean it this way. On the other hand, we do offer another system with the



same resin. You know - apples to apples. I don't think this is a better long term solution and don't recommend it. Regarding adding chlorine once in a while, our system has a chlorine generator and it makes its own chlorine, thus the name Sanitizer; no need for you to do anything.

One final point regarding Crystal Clean, their warranty states that if it does not work you will get a full refund of their chemical - five, ten or twenty dollars? Their web site shows the process, <http://www.crystalclean.us/>